

# RMC'S MY PATIENT RECORD

is a secure online health management tool for patients provided by the Regional Medical Center.

## HOW DO I SIGN UP TO USE MY PATIENT RECORD?

- To sign up in the hospital: Visit Patient Registration or call **803-395-2901**.
- To sign up at an RMC provider's office: Discuss the process with the office staff at your next visit.
- Present photo ID and give e-mail address to hospital or office staff
- Receive email invitation with temporary password
- Go to [www.trmchealth.org](http://www.trmchealth.org) or click on the QR code
- Click on the **My Patient Record** button
- Log on using your temporary password



## HOW DO I ACCESS MY PATIENT RECORD?

Once you have an account set up, you may access My Patient Record anywhere you have access to the internet.

## IS MY INFORMATION SECURE?

Yes. My Patient Record is HIPAA compliant and provides you with the ability to securely view, store, and share your health information.

## WHAT CAN I ACCESS ON MY PATIENT RECORD?

- Review Lab Test Results & Diagnostic Imaging Reports
- Make, Change & View Appointments
- Request Prescription Refills from Your Provider
- Securely Send & Receive Messages to Your Provider

## MORE QUESTIONS?

For questions concerning your *complete* RMC Hospital record, please contact RMC's Health Information Management (HIM) department at **803-395-2272**, Monday through Friday, 8:00 am - 5:00 pm, except holidays.

For questions concerning your Physician Office record, please contact your physician office directly.

The screenshot shows the RMC My Patient Record portal. At the top, there are navigation icons for Health Record, Messaging, and Appointments. Below this is the user's name and a dropdown menu to change the person. There are also links for Allergies (penicillins, Strawberries) and Latest Results. The Latest Results section displays several lab tests with their values and normal ranges: Hemoglobin A1c (77%), Calcium Lvl Corr (10.0 mg/dL), GFR Comment (See comment), White Blood Cell (5.1 x10(3)/mcl), Protein Total (8.0 gm/dL), Sodium Level (140 mmol/L), RDW (14.0%), Red Blood Cell (5.12 x10(6)/mcl), and Potassium Level (3.8 mmol/L). On the right side, there is a welcome message and a photo of the RMC building. At the bottom, there are links for Find a Physician, Maps and Directions, and Send a Message.

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