

RMC's My Patient Record

is a secure online health management tool for patients provided by the Regional Medical Center.

HOW DO I SIGN UP TO USE MY PATIENT RECORD?

- To sign up in the hospital: Visit Patient Registration or call **803-395-2901**.
- To sign up at an RMC provider's office: Discuss the process with the office staff at your next visit.
- Present photo ID and give e-mail address to hospital or office staff
- Receive email invitation with temporary password
- Go to www.trmchealth.org or click on the QR code
- Click on the **My Patient Record** button
- Log on using your temporary password



HOW DO I ACCESS MY PATIENT RECORD?

Once you have an account set up, you may access My Patient Record anywhere you have access to the internet.

IS MY INFORMATION SECURE?

Yes. My Patient Record is HIPAA compliant and provides you with the ability to securely view, store, and share your health information.

WHAT CAN I ACCESS ON MY PATIENT RECORD?

- Review Lab Test Results & Diagnostic Imaging Reports
- Make, Change & View Appointments
- Request Prescription Refills from Your Provider
- Securely Send & Receive Messages to Your Provider

MORE QUESTIONS?

For questions concerning your **complete** RMC Hospital record, please contact RMC's Health Information Management (HIM) department at **803-395-2272**, Monday through Friday, 8:00 am - 5:00 pm, except holidays.

For questions concerning your Physician Office record, please contact your physician office directly.

The screenshot shows the RMC My Patient Record portal. At the top, there is a navigation bar with icons for Health Record, Messaging, and Appointments. Below this, the user's name is displayed with a dropdown arrow and a 'Change person' link. An 'Allergies' section lists 'penicillins, Strawberries'. The 'Latest Results' section displays several lab test results:

Test Name	Value	Normal Range
Hemoglobin A1c	77 %	Normal: 00.0 % - 6.5 %
Calcium Lvl Corr	10.0 mg/dL	Normal: 9.1 mg/dL - 10.8 mg/dL
GFR Comment	See comment	
White Blood Cell	5.1 x10(3)/mcl	Normal: 4.8 x10(3)/mcl - 10.8 x10(3)/mcl
Protein Total	8.0 gm/dL	Normal: 6.3 gm/dL - 9.2 gm/dL
Sodium Level	140 mmol/L	Normal: 137 mmol/L - 145 mmol/L
RDW	14.0 %	Normal: 11.5 % - 14.5 %
Red Blood Cell	5.12 x10(6)/mcl	Normal: 4.70 x10(6)/mcl - 6.10 x10(6)/mcl
Potassium Level	3.8 mmol/L	Normal: 3.5 mmol/L - 5.1 mmol/L

On the right side of the portal, there is a large image of the RMC building and a welcome message: 'Welcome to the Regional Medical Center's Patient Portal. Here you can access your patient records including test results and discharge instructions.' Below the image are buttons for 'Find a Physician', 'Maps and Directions', and 'Send a Message'.



the Regional Medical Center

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